

From:brenda.lucki@rcmp-grc.gc.ca
Sent:Sat, 5 Feb 2022 10:04:04 -0500
To:O'Donoghue, Jen
Cc:Brennan, Brian;Duheme, Michael;Whelan, Alison;McDonald, Terry-Lynn;Zablocki, Curtis
Subject:Tow truck drivers
Importance:Normal

Jen,

The DM of transport sent me the following after I provided him with an update on Coutts:

Thanks Brenda. Great work by your folks -- The scene around Coutts is tough. My folks are working with provs on incentives on licensing and insurance.

In that light, is there possibly a way to incent some tow truck operators to show up to supplement whatever CAF/gov equipemnt can be mustered? Tow truck industry is murky with tough characters where Cities and police have an important role in them getting clients.

What if we said to each one 1) Really need you to supplement towing capacity to end this blockade. 2) Will pay/authorize double fees. 3) Those who respond and provide service will be considered "reliable" 4) For the next 18 months, we will have a province-wide police policy of only calling out/letting on scene "reliable" service providers. IE a polite blunt message that you show up or lose a year and half of business

Would this help in Coutts? It would seem to me it should help in Ottawa, given the importance of the City OPS and OPP in contracting/directing towing services for major events, snowplowing, ticket-and-tow and accidents.

It seems to me there may be a way to nudge the operators to show up given:

- 1) the fear of losing business to a bitter rival for the next year and a half
- 2) the psychology of the tide turning against the blockades.

This "blacklist" threat is not a tool we should use in normal times, but these are not normal times.

You and your folks know the industry MUCH better than me. Would this work?

I told him that procurement would need to weigh in on this...can you provide your thoughts?

Desperate times call for.....

Brenda